

Customer's surname	First names	Our reference number	Title (Mr, Mrs etc.)
Identity number		Date when debit orders to be switched (YYYY-MM-DD)	

Account details

I/We authorise Standard Bank to advise the undermentioned service provider(s) of my change of banking details.

From existing account

Account number	Type of account	Financial institution	Branch name	Bank/Branch number

To new Standard Bank account

Account number	Type of account	Financial institution	Branch name	Bank/Branch number
		Standard Bank		

Schedule of debit orders (attach a separate schedule in need)

Service provider (with branch if applicable)		Policy/Account/Reference number Name of Policy Owner, if different to accountholder	Details of existing debit order			
			Day due (DD)	Frequency M/Q/A	Amount	
1						
2						
3						
4						
5						
6						
7						
8						

Standing payment order/stop order switching (eg. RCP, Investment, PLPP)

Standard Bank is furthermore authorised by the Customer to switch all standing payment orders (stop orders) from the existing account to the new account.

Customer's signature

Confirmation

Standard Bank will contact you by telephone to confirm when all debit orders have been changed. Please provide all the required details below –

Telephone number (work)	(home)
Fax number	Cellphone number
Physical address	
E-mail address	

Authority

I nominate and appoint Standard Bank to be my agent, with power of substitution, to do all the following –

- Contact the service providers listed on this form, and provide them with instructions to switch/re-direct my debit order to operate off my new account held with Standard Bank.
- Disclose the information on this form to the service providers listed on this form and to Standard Bank staff as necessary.
- I agree that this authority may only be revoked by me on one month's written notice to Standard Bank.

Indemnity and waiver

- I hereby irrevocably indemnify Standard Bank and hold it harmless against all claims, costs, charges, expenses, losses and damages by any third party, which I may suffer, as a result of Standard Bank acting in accordance with this authority.
- I agree to waive all claims that I may have against Standard Bank arising from performance of this authority.
- I confirm that the information supplied to Standard Bank in this authority is correct and acknowledge that Standard Bank cannot be held liable if the information supplied is incorrect.
- I understand and accept that Standard Bank has no control over the service providers and cannot guarantee the date and time when the debit order will be processed with my new account details.

General information

- Please keep sufficient funds in both your old and new accounts until you see that the debit order has been processed from your new Standard Bank account.
- Should the service provider fail to process the instruction to switch/re-direct the debit order for any reason, then Standard Bank will inform you by telephone or sms.
- Should the information provided by you on this form be incomplete, Standard Bank will contact you by telephone to request complete information. Service providers will be unable to effect debit order switch where the information is incomplete.

Customer's signature

Date (YYYY-MM-DD)

Branch use only

☐ Customer's signature verified by consultant	Consultant's/ASO's signature
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